



## Plug and Play Product Returns for Any Web Site

How do you handle product returns? The multiple steps or paper shuffling for even a single return can affect your customer service and increase costs. ReadyReturns quickly integrates directly into the pages of your web site to deliver a complete product return and management system.

There is a direct relationship between offering flexible returns and future customer orders. Nearly 85% of online shoppers said that they would not buy again from a merchant if a convenient return process was not available. On the other hand, if the return was convenient, 95% would buy again. (*Parcel Returns Survey: Best Practices in Returns Management*). By implementing a customer friendly returns solution you will improve customer service and greatly increase your odds for repeat business. A happy customer is one who will buy from you again.

**How It Works:** The customer begins at your web site where they will login to create their own UPS® return label and packing slip. If this sounds familiar it is because many top online retailers strive to deliver this level of service. ReadyReturns delivers a seamless and customer friendly experience customizable with your colors, text, HTML and business rules.

Every returning shipment is visible through the ReadyReturns Administrative Dashboard. This gives you a picture of tracking and time in transit, as well as the customer information, order number, product and reason for return. From the moment the return is processed, you know what to expect.

**ReadyReturns is the perfect customer service extension to your web site. Contact TrueShip today to start your free trial!**

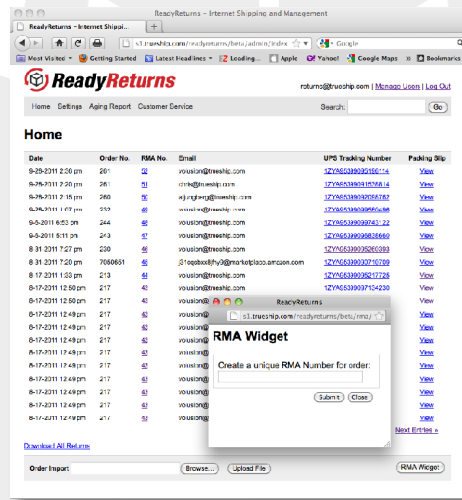
## Powerful web based returns system for UPS® customers!

Returns Happen®. Add ReadyReturns today and drive customers back to your web site for new sales opportunities.

ReadyReturns is designed to:

- Automate product returns processing
- Reduce the cost of returns
- Improve customer service
- Easily drop into your existing web site

## 30 Day Free Trial!



ReadyReturns 4.5 Admin Dashboard

877-818-7447 • www.trueship.com



## ReadyReturns 4.5



### Product Features-

- Full visibility of the customer's return including product and real-time tracking
- Set your rules for return by RMA, date and/or dollar value
- Use the versatile RMA Widget throughout your organization to authorize returns
- See detailed aging and packing tracking reports
- Fully integrated Google Maps to help customers find a UPS drop-off location
- New Customer Service interface to accept returns by phone and issue a return label and packing slip by email
- New multi-user support to define administrative and agent privileges
- New options to charge your customers for shipping with Google Checkout
- More ways to integrate! Use it with CSV files, TrueShip formatted XML files or integrate it with your web store or order management system with the included web services API
- Pre-integrated for use with ReadyShipper to create a complete outbound and product return solution

### Pricing-

- **ReadyReturns 4.5:** One time set-up \$99.95
- **Service and Hosting:** As low as \$49.95 per month



UPS, the UPS brandmark, and the Color Brown are trademarks of United Parcel Service of America, Inc. All Rights Reserved. Returns Happen® is a Registered Trademark of TrueShip LLC All Rights Reserved



# TrueShip™

877.818.SHIP  
www.trueship.com  
Scottsdale • Arizona